Evaluation Report for Luminizer Citizen Portal

About the Evaluation

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Evaluation Commissioner
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Executive Summary

The overall accessibility of Luminizer's Citizen portal is considered good. Minor changes can be implemented to further increase it's accessibility, including:

- Adding aria-labels at input fields and/or dropdowns;
- selected buttons may need styling update to facilitate better visibility;
- tab focus is not excluded to modal when modal is opened.

Scope of the Evaluation

Website name
: Luminizer's Citizen Portal for Municipalities

Scope of the website
: All web content of Luminizer's public citizen portal located at http://www.luminizer.nl/public-portal/.

WCAG Version
: 2.1

Conformance target
: AA

Accessibility support baseline
: Accessible by NVDA (NV Access) on browsers Microsoft Edge, Google Chrome, Opera and Mozilla Firefox. Accessible by VoiceOver (Apple devices) on Safari browser.

Additional evaluation requirements
: This evaluation covers all public web pages and public web content of the citizens portal.

Detailed Audit Results

Summary

Reported on 50 of 50 WCAG 2.1 AA Success Criteria.

- 32 Passed
- 2 Failed
- 0 Cannot tell
- 16 Not present
- 0 Not checked

All Results

1 Perceivable

1.1 Text Alternatives

Success Criterion	Result	Observations
1.1.1: Non-text Content	Entire sample Result: Passed Citizen Portal Result: Passed	Entire sample Observations: Aria labels are used to indicate and recognize non-text content Citizen Portal No observations added

1.2 Time-based Media

Success Criterion	Result	Observations
1.2.1: Audio-only and Video-only (Prerecorded)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.2.2: Captions (Prerecorded)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.2.3: Audio Description or Media Alternative (Prerecorded)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.2.4: Captions (Live)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.2.5: Audio Description (Prerecorded)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

1.3 Adaptable

Success Criterion	Result	Observations
1.3.1: Info and Relationships	Entire sample Result: Failed Citizen Portal Result: Failed	Entire sample Observations: No aria labels were present at input fields or dropdowns. Citizen Portal No aria labels were present at input fields or dropdowns.
1.3.2: Meaningful Sequence	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.3.3: Sensory Characteristics	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.3.4: Orientation	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.3.5: Identify Input Purpose	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added

1.4 Distinguishable

Success Criterion	Result	Observations
1.4.1: Use of Color	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.4.2: Audio Control	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.4.3: Contrast (Minimum)	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.4.4: Resize text	Entire sample Result: Passed Citizen Portal Result: Passed	Entire sample Observations: Browser's zoom function ("ctrl/cmd" + "+/-") allows for uniform scaling of content. Citizen Portal No observations added
1.4.5: Images of Text	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
1.4.10: Reflow	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.4.11: Non-text Contrast	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.4.12: Text Spacing	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
1.4.13: Content on Hover or Focus	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added

2 Operable

2.1 Keyboard Accessible

Success Criterion	Result	Observations
2.1.1: Keyboard	Entire sample Result: Passed Citizen Portal Result: Passed	Entire sample Observations: Content is operable by using "Tab" and arrow keys. Selected buttons may need styling update to facilitate better visibility. Citizen Portal Content is operable by using "Tab" and arrow keys. Selected buttons may need styling update to facilitate better visibility.
2.1.2: No Keyboard Trap	Entire sample Result: Failed Citizen Portal Result: Failed	Entire sample Observations: Tab focus is not excluded to modal when modal is opened. Citizen Portal Tab focus is not excluded to modal when modal is opened.
2.1.4: Character Key Shortcuts	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

2.2 Enough Time

Success Criterion	Result	Observations
2.2.1: Timing Adjustable	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
2.2.2: Pause, Stop, Hide	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

2.3 Seizures and Physical Reactions

Success Criterion	Result	Observations
2.3.1: Three Flashes or Below Threshold	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added

2.4 Navigable

Success Criterion	Result	Observations
2.4.1: Bypass Blocks	Entire sample Result: Not present Citizen Portal Result: Not present	Entire sample Observations: Not relevant as each content part is necessary to successfully navigate through website. Citizen Portal Not relevant as each content part is necessary to successfully navigate through website.
2.4.2: Page Titled	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.4.3: Focus Order	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.4.4: Link Purpose (In Context)	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.4.5: Multiple Ways	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
2.4.6: Headings and Labels	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.4.7: Focus Visible	Entire sample Result: Passed Citizen Portal Result: Passed	Entire sample Observations: Keyboard focus indicator is visible, however selected content may be more defined. Citizen Portal Keyboard focus indicator is visible, however selected content may be more defined.

2.5 Input Modalities

Success Criterion	Result	Observations
2.5.1: Pointer Gestures	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.5.2: Pointer Cancellation	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.5.3: Label in Name	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
2.5.4: Motion Actuation	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

3 Understandable

3.1 Readable

Success Criterion	Result	Observations
3.1.1: Language of Page	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.1.2: Language of Parts	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

3.2 Predictable

Success Criterion	Result	Observations
3.2.1: On Focus	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.2.2: On Input	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.2.3: Consistent Navigation	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.2.4: Consistent Identification	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added

3.3 Input Assistance

Success Criterion	Result	Observations
3.3.1: Error Identification	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.3.2: Labels or Instructions	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
3.3.3: Error Suggestion	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added
3.3.4: Error Prevention (Legal, Financial, Data)	Entire sample Result: Not present Citizen Portal Result: Not present	Citizen Portal No observations added

4 Robust

4.1 Compatible

Success Criterion	Result	Observations
4.1.1: Parsing	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
4.1.2: Name, Role, Value	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added
4.1.3: Status Messages	Entire sample Result: Passed Citizen Portal Result: Passed	Citizen Portal No observations added

Sample of Audited Web Pages

1. Citizen Portal - https://www.luminizer.nl/public-portal/

Web Technology

HTML,CSS,JavaScript,SVG,Angular V17,Angular Material,Google Maps,Bootstrap,jQuery

Recording of Evaluation Specifics

Not provided